

ParentOrbit: Installing and First-Time Login

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This document will assist parents and carers installing ParentOrbit and assisting with first-time login.

Procedure

Step 1:

On your mobile phone, go to <https://parent.tassorbit.com.au/rosebank> or scan this QR code:



You will then be directed to either the Apple App or Google Play Store where you will be able to download the app.

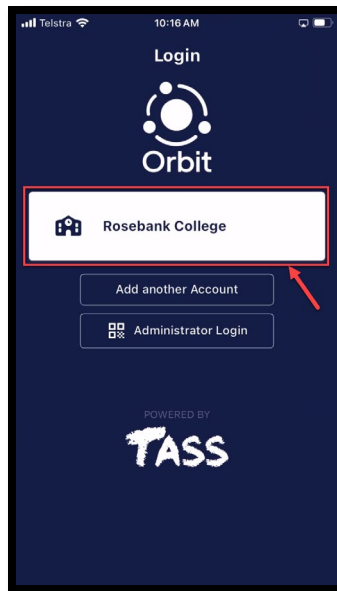
NOTE!

Please do not go to the app store directly and search for “ParentOrbit”. Please use the link above as it automatically adds the school into the app when you open it for the first time.

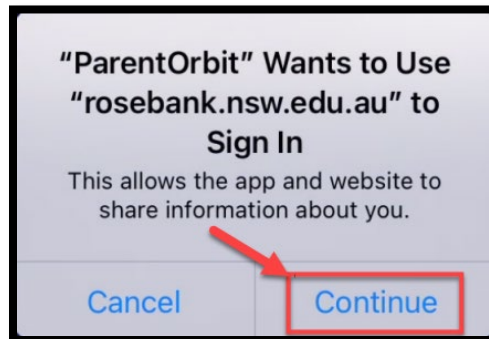
Step 2: After installation, you will see the app on your desktop. Please open it.



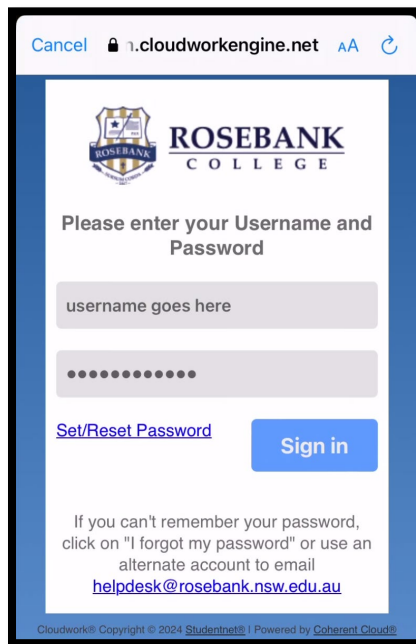
Step 3: Click on Rosebank College:



If prompted, please click *Continue*:



Please enter your Rosebank username and password, and press *Sign in*:

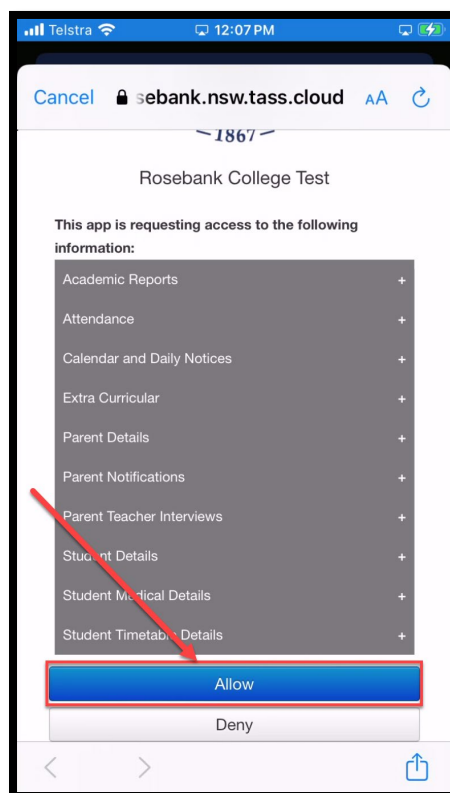


Important!

Your username is typically in the format <FirstName>.<LastName> (e.g. john.smith). If you have forgotten your password, click on **Set/Reset Password** and follow the prompts.

If you continue to have troubles logging in, please contact the ICT Helpdesk via on 9713 3111 or email at helpdesk@rosebank.nsw.edu.au.

Scroll down and press *Allow*:



Allow ParentOrbit to send you notifications:

